

Vulnerable Client Financial Inclusion Caseworker; Job Specification

Full time permanent post – 34hours per week

Salary £25000 per annum



Specification	Essential	Desirable
Qualifications	Good communication skills written and verbal Welfare Rights accreditation or equivalent experience	Degree level or good further education level or equivalent in training combined with experience
Experience	Working with vulnerable clients with vulnerable client casework managing full casework; involving representing or advocating on clients behalf with relevant organisations, professional bodies and individuals Delivering full welfare rights services Delivering Financial Inclusion services to clients Ability to communicate and negotiate with other professionals and organisations Working as part of a team Working on own initiative	Advocating and assisting client with issues with housing providers, landlords, mortgage lenders, statutory and voluntary agencies for the clients benefit Money advice experience Tribunal and client representation
Knowledge and understanding	Welfare benefits system, application, appeals, Homelessness and people affected by homelessness	Housing law, homelessness policy and practice & prevention good practice

GLC has pioneered a co-ordinated and flexible, early intervention service which works in partnership with the local organisations and developed joint working initiatives with community, voluntary and statutory services to provide a personalised holistic service to clients who are under threat of homelessness.

Our new Rights Hub Project funded by the Big Lottery Support and Connect Fund will provide outreach surgeries to Glasgow City Mission, The Marie Trust, Lodging House Mission Homelessness Day centre's along with Base 75 and Grand Central Savings and other organisations. To provide vulnerable and marginalised people access to their rights in terms of welfare benefits, Debt, housing law, homelessness law and access to financial services. You will work closely with our established team and with Govan Law Centre Solicitors to develop and deliver the service

Based at Govan Law Centre and working within our Rights Hubs at various locations throughout Glasgow, as part of our established team and working on your own initiative, you will have working experience and expertise to provide a full welfare rights, financial inclusion and client representation service to vulnerable and marginalised people accessing the Rights Hubs. Experience in working with vulnerable groups is essential. Some travel involved.